



ENGINEERED WOOD PRODUCTS

Limited Lifetime

Warranty

(complete warranty details)

Warranty Coverage

This Jager Engineered Wood Products (JEWP) warranty applies to the original buyer (“Buyer”) of Jager Engineered Wood Products JSITM (JEWP Products) and to any owner of a building in which JEWP Products are originally installed (“Owner”).

JEWP warrants JEWP Products to be free from defects in workmanship and materials when installed, and finished according to JEWP written instruction regarding installation. JEWP also warrants that JEWP Products will perform to JEWP design specifications for the life of any JEWP Product, provided it is used under normal service conditions and in compliance with JEWP published instructions.

This warranty covers JEWP Products only and does not include other structures or systems that provide support or bearing for JEWP Products. This warranty does not cover non-conformities caused by:

- a) Misuse or improper transport, handling, storage, installation or maintenance of any JEWP Product before, during or after original installation.
- b) Failure to install or maintain JEWP Products according to JEWP written instructions and recommendations and applicable building codes.
- c) Physical alterations to any JEWP Products or structures or systems that provide support or bearing for JEWP Products after original installation.
- d) Any Act of God, such as tornadoes, hurricanes, floods and other similar severe weather and natural occurrences.

Exclusion of Any Other Express or Implied Warranties

THIS WARRANTY IS THE ONLY WARRANTY APPLICABLE TO THESE PRODUCTS AND EXCLUDES ALL OTHER EXPRESSED OR IMPLIED WARRANTIES, INCLUDING ANY **IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE**, OR ANY WARRANTIES OTHERWISE ARISING FROM A COURSE OF DEALING OR A USAGE OF TRADE OR ADVERTISING, EXCEPT WHERE SUCH WARRANTIES ARISE UNDER APPLICABLE CONSUMER PRODUCT WARRANTY LAWS AND CANNOT LAWFULLY BE DISCLAIMED, IN WHICH EVENT SUCH WARRANTIES ARE LIMITED TO THE SHORTEST PERIOD PERMITTED OR REQUIRED UNDER APPLICABLE LAW.*

* The above limitation may not apply to all areas.

Warranty Remedy

THIS SECTION PROVIDES FOR THE SOLE REMEDY AVAILABLE FROM JAGER TO THE BUYER OR OWNER FOR ANY NON-CONFORMITY IN A JEWP PRODUCT COVERED UNDER THIS WARRANTY. Upon proper notification of a non-conformity covered under this warranty, JEWP, at its option and at its cost, will repair or replace the non-conforming JEWP Product, including the reasonable cost of labour based upon labour estimates provided by an independent, nationally recognized construction estimator or independent, nationally-recognized written publication.

IN NO EVENT WILL JAGER ENGINEERED WOOD PRODUCTS BE LIABLE FOR:

- a) Damage or injury of persons or property or any incidental or consequential damages (including but not limited to lost profits) caused by buyer's or owner's failure, after delivery, to comply completely with all JEWP instructions for handling, storage, installation, modification, and use of JEWP product components; or
- b) Any incidental, special, indirect or consequential damages resulting from any defect in the products supplied, including, but not limited to, damage to property or lost profits.**

**The above limitation or exclusion may not apply to all areas.

Customer Responsibility to Obtain Remedy

- a) In order to obtain performance under this warranty, Buyer or Owner should report any non-conformity covered under this warranty to JEWP in writing or by phone within 30 days and before beginning any permanent repair by contacting:
Jager Engineered Wood Products
Canada 1-403-723-9988
4334 68th Ave SE, Calgary, Alberta T2C 2T9
- b) Upon notifying JEWP of a non-conformity, the Buyer or Owner must provide to JEWP the date when the particular JEWP Product was installed and the mill identity number, if known, imprinted on the JEWP Product.
- c) JEWP and designated representatives and agents shall have the right to enter the property and structure where any JEWP Product has been installed to inspect such product during business hours after giving the Owner/Buyer who reported a non-conformity reasonable notice.